LIELS OF DIGITAL PRESERVATION RISKS

OUR GOAL

To develop concise and easy to use rubric to help organizations manage and mitigate digital preservation risks.

PROJECT BACKGROUND

This project is chartered as a National Digital Stewardship Alliance action team for the Content, Innovation, Infrastructure, and Standards working groups.

ACTION TEAM MEMBERS

- Andrea Goethals, Manager of Digital Preservation and Repository Services, Harvard University
- Abbie Grotke, Web Archiving Team Lead, Library of Congress
- Amy Kirchoff, Archive Service Product Manager, ITHAKA
- Kris Klein, Digital Programs Consultant, California State Library
- Jane Mandelbaum, IT Project Manager, Library of Congress
- Trevor Owens, Digital Archivist, Library of Congress
- Meg Phillips, Electronic Records Lifecycle Coordinator, National Archives
- Shawn Rounds, State Archivist, Minnesota Historical Society
- Jefferson Bailey, Fellow, Library of Congress
- Linda Tadic, Executive Director, Audiovisual Archive Network

OUR SCOPE

This project does not deal with broader issues related to collection development practices, critical policy framework decisions, general issues involving staffing or particular workflows or life cycle issues.

WHAT IS THIS GOOD FOR?

- This is useful for developing plans -- not a plan in itself
- These levels are non-judgmental:
- These levels can be applied to collection(s) or system(s)
- This is designed to be content and system agnostic

This is useful for developing plans – not a plan in itself: This is not a digital preservation cookbook, what we detail here is necessary but not sufficient for ensuring digital preservation.

These levels are non-judgmental: Organizations have different resources and priorities, and as a result need to think about how to best allocate those resources to meet their specific needs.

These levels can be applied to collection(s) or system(s): These levels function coherently with everything from individual case by case collection level decisions as well as issues for an entire centralized repository

This is designed to be content and system agnostic: This is only about generic issues. Specific kinds of content (e.g., documents, audio interviews, video, etc.) are likely to have their own nuances, but these levels and factors are generic enough that they are intended to apply to any digital preservation situation.

FOUR LEVELS

Level One (Protect your data)

Level Two (Know your data)

Level Three (Monitor your data)

Level Four (Fix your data)

We have attempted to fit these technical features into four different levels. Each level adds new layers of risk mitigation by roughly related to the level's name.

SIX AREAS

At each of the four levels we organized considerations in six areas.

Storage and geographic location

File Fixity and Data Integrity

Information Security

Metadata

File Formats

Technology obsolescence

STORAGE AND GEOGRAPHY

Level One (Protect your data) (Know your data)

Level Two

Level Three (Monitor your data)

Level Four (Fix your data)

Two complete copies that are not collocated

Three complete copies

At least one copy in a different geographic location

At least one copy in a geographic location with a different disaster threat

All copies in geographic locations with different disaster threats

FILE FIXITY AND DATA INTEGRITY

Level One	Level Two	Level Three	Level Four
(Protect your data)	(Know your data)	(Monitor your data)	(Fix your data)
provided with the	ingests	Check fixity on all transactions Check fixity of sample files/media at fixed intervals Maintain logs of fixity info Ability to detect corrupt data Virus-check all content	Check fixity of all content at fixed intervals Ability to replace corrupted data

INFORMATION SECURITY

Level One (Protect your data)

Level Two (Know your data) **Level Three** (Monitor your data) **Level Four** (Fix your data)

Establish who has write, move, and to individual files

Restrict who has write, move, and delete authorization delete authorization to individual files

has accessed individual files

Maintain logs of who Maintain logs of who performed what actions on files, including deletions and preservation actions

METADATA

Level One	Level Two	Level Three	Level Four
(Protect your data)	(Know your data)	(Monitor your data)	(Fix your data)
Inventory of content and its storage location Ensure backup and non-collocation of inventory	Store administrative metadata	Store standard technical and descriptive metadata	Store standard preservation metadata

FILE FORMATS

Level One (Protect your data) (Know your data)

Level Two

Level Three (Monitor your data)

Level Four (Fix your data)

Encourage use of limited set of known formats in use and open file formats and codecs

Inventory of file

Validate files against their file formats Monitor file format obsolescence threats

Perform format migrations, emulation and similar activities

TECHNOLOGY OBSOLESCENCE

Level One (Protect your data)

Level Two (Know your data)

Level Three (Monitor your data)

Level Four (Fix your data)

For data coming in on heterogeneous media (optical disks, hard drives, floppies) get the digital content off the medium and into your storage system.

Document your storage system(s) and storage media what you need to use them

Start an Have a
obsolescence comprehensi
monitoring process in place that
for your storage keep files and
system(s) and media metadata on

Have a comprehensive plan in place that will keep files and metadata on currently accessible media or systems.

	Level One (Protect your data)	Level Two (Know your data)	Level Three (Monitor your data)	Level Four (Fix your data)
	not collocated	Three complete copies At least one copy in a different geographic location	At least one copy in a geographic location with a different disaster threat	All copies in geographic locations with different disaster threats
Data Integrity	Check fixity on ingest if it has been provided with the content Create fixity info if it wasn't provided with the content	Check fixity on all ingests Virus-check high risk content	Check fixity on all transactions Check fixity of sample files/media at fixed intervals Maintain logs of fixity info Ability to detect corrupt data Virus-check all content	Check fixity of all content at fixed intervals Ability to replace corrupted data
Security	Know who has write, move, and delete authorization to individual files	Restrict who has write, move, and delete authorization to individual files	Maintain logs of who has accessed individual files	Maintain logs of who performed what actions on files, including deletions and preservation actions
	Inventory of content and its storage location Ensure backup and non-collocation of inventory	Store administrative metadata	Store standard technical and descriptive metadata	Store standard preservation metadata
	Encourage use of limited set of known and open file formats and codecs	Inventory of file formats in use	Validate files against their file formats Monitor file format obsolescence threats	Perform format migrations, emulation and similar activities
	For data coming in on heterogeneous media (optical disks, hard drives, floppies) get the digital content off the medium and into your storage		Start an obsolescence monitoring process for your storage system(s) and media	Have a comprehensive plan in place that will keep files and metadata on currently accessible media or systems.

NEXT STEPS

We are currently sharing this draft with various groups, like you, for comment. Once we have finished we will share this and consider organizing guidance around these levels.

GET INVOLVED

If you, or your organization, would like to get involved in this project consider joining the NDSA or contacting Trevor.

- Digitalpreservation.gov/ndsa
- Email Trevor Owens (trow@loc.gov)